**Round 4 (high fi)**

* *Think Aloud protocol*
* *Observations*
* *Heuristic evaluations*
* *UEQ (User Experience Questionnaire)*

***P1 - TUVA***

Think aloud protocol

|  |  |  |
| --- | --- | --- |
| User goal/ task | Interface part/ location | Verbal Protocol |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |

Observations

|  |  |  |
| --- | --- | --- |
| User goal/ task | Interface part/ location | Physical behaviour |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |

User Experience Questionnaire

See google form

***P2 - ARUSHREE***

Think aloud protocol

|  |  |  |
| --- | --- | --- |
| User goal/ task | Interface part/ location | Verbal Protocol |
|  |  |  |
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|  |  |  |
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Observations

|  |  |  |
| --- | --- | --- |
| User goal/ task | Interface part/ location | Physical behaviour |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |

User Experience Questionnaire

See google form

***P3 - NANCY***

Think aloud protocol

|  |  |  |
| --- | --- | --- |
| User goal/ task | Interface part/ location | Verbal Protocol |
|  |  |  |
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|  |  |  |

Observations

|  |  |  |
| --- | --- | --- |
| User goal/ task | Interface part/ location | Physical behaviour |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |

User Experience Questionnaire

See google form

***P4 - AMALIE***

Think aloud protocol

|  |  |  |
| --- | --- | --- |
| User goal/ task | Interface part/ location | Verbal Protocol |
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|  |  |  |

Observations

|  |  |  |
| --- | --- | --- |
| User goal/ task | Interface part/ location | Physical behaviour |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |

Semi-structured Interview questions

Usability testing

Participant number \_\_\_

(1-5 scale) - strongly disagree - strongly agree

1. I think that I would like to use this system frequently.

3 -

1. I found the system unnecessarily complex.

1

1. I thought the system was easy to use.

5

1. I think that I would need the support of a technical person to be able to use this system.

1

1. I found the various functions in this system were well integrated.

1 - toggling between task, breadcrumbs on the top and the menu bar

1. I thought there was too much inconsistency in this system.

1 - everything looks exactly the same, icons and text - everything was consistent and the imagery

1. I would imagine that most people would learn to use this system very quickly.

4 - not that familiar and lots to do

1. I found the system very cumbersome to use.

1 - i knew what i was doing

1. I felt very confident using the system

1 .

1. I needed to learn a lot of things before I could get going with the system

2- View and learn - my scenarios and other people experiences and create

User Experience Questionnaire

See google form

***P5- JANINA***

Think aloud protocol

|  |  |  |
| --- | --- | --- |
| User goal/ task | Interface part/ location | Verbal Protocol |
| Exploring view/learn |  | Are these comments a community thing? I wasn’t sure because I thought these were the comments he was saying instead |
| Reading scenario options | Other’s experiences | It’s saying “in their home” but the image is not at home. Image and text are not matching |
|  | Possible experiences | This can be reworded better. “With someone you are friends with because you” threw me off because I didn’t understand what it meant |
|  |  | I like that there are highlights to tell me where to press |
|  |  | The progress bar is helpful |
|  |  | The tips in create and view are noticeable and distinctive I like hat |

Observations

|  |  |  |
| --- | --- | --- |
| User goal/ task | Interface part/ location | Physical behaviour |
|  |  | Didn’t know how to get to create/view page from my profile, started clicking on explore when asked to create a scenario |
|  |  | Looked confused when reading the possible experiences page |
|  |  | Double checked if “my scenarios” were scenarios created by user |
|  |  | Wasn’t sure what “I am learning to” on view/learn was |

User Experience Questionnaire

See google form